



Passenger Assistance



Please visit the Passenger Service Center for questions/concerns & contact us prior to travel for the latest updates/information on flight restrictions & flight information.

Commercial: 44-1638-54-2248

DSN: (314) 238-2248

Opt. 2 for Passenger Service Counter

Email: 727ams.spacea@us.af.mil

Hours of operation:

Official hours: 6am to 8pm daily (may vary pending missions)

AMC Passenger Terminal Survey or Interactive Comment Evaluations (ICE)

Cards are also available through out the Terminal Area (<https://ice.disa.mil/>)

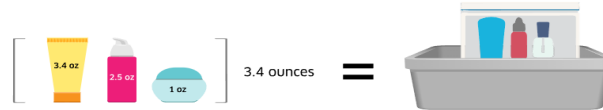


Space Available Reminders

- WE FOLLOW TSA GUIDELINES: <https://www.tsa.gov/>

Carry-On Bag

3.4 ounces (100 ml) or smaller sized containers that fit in 1 quart-sized, resealable bag may go in carry-on and through checkpoint security.



Checked Bag

Containers that are larger than 3.4 ounces (100ml) regardless of amount inside must be in checked baggage.



INFLIGHT MEALS WILL BE OFFERED – CASH ONLY - \$11.85 per box meal (change will be available).

- **Drinks over 3 ounces will NOT be allowed through the security gate**
- **THERE ARE BOTTLE FILLERS TO USE TO FILL YOUR OWN WATER BOTTLES**

Please be aware there are NO vending machines in the Passenger Terminal. Ensure you bring plenty of food and snacks in case of delays



Space Available Reminders



- SPACE AVAILABLE (SPACE-A) IS A PRIVILEGE
- WHEN MISSION & CARGO LOADS ALLOW, SEATS MAY BE MADE AVAILABLE TO ELIGIBLE PASSENGERS
- PLEASE BE AWARE THAT SPACE-A TRAVELERS MUST BE PREPARED TO COVER COMMERCIAL TRAVEL EXPENSES IF SPACE-A FLIGHTS ARE CHANGED OR BECOME UNAVAILABLE
- PER DODI 4515.13, SECTION 4 PARAGRAPH 4.1.A, RESERVATIONS: THERE IS NO GUARANTEE OF TRANSPORTATION, AND RESERVATIONS WILL NOT BE ACCEPTED OR MADE FOR ANY SPACE AVAILABLE TRAVELER. ALL FLIGHTS ARE SUBJECT TO CHANGE OR CANCELLATION WITHOUT NOTICE

NOTICE:

- ACTIVE DUTY PERSONNEL: To sign up for Space A travel you **MUST** be in a leave status: When traveling you will require a copy of your leave paperwork
- UNACCOMPANIED DEPENDENTS of Active Duty personnel: To travel on the Space A program you require the appropriate **SIGNED** Category 4 or 5 letter



Space Available Reminders



NEW REQUIREMENTS FOR DEPENDENT TRAVEL

- **DOD ID and Passports** are required for all dependent travelers who are **14 years or older**.
- For travelers **under the age of 14 years old**, Defense Enrollment Eligibility Reporting System (DEERS) documents (DD Form 1172) and Passport will be required for proof of sponsorship. See link below or visit your local Military Personnel Office. Documentation must provide dependent's DOD identification and privilege number. Birth certificates will not be accepted as proof of sponsorship.

<https://milconnect.dmdc.osd.mil/milconnect/>



PRIVACY ACT INFORMATION



Authority: 10 USC 8013, Secretary of the Air Force and E.O. 9397 (SSN).

Purpose: Passenger Name Records are used to prepare aircraft Manifests for passenger identification processing and movement on military aircraft, commercial contract (charter aircraft, and on seats reserved (blocked) on regularly scheduled commercial aircraft at military and civilian airports. Records in this system are also used to develop billing data to the using Military Service or other organization, determine passenger movement trends, forecast future travel requirements, and identify, research, and resolve transportation related problems.

Routine Uses: In addition to those disclosures generally permitted under 5 USC 552 a (b) of the Privacy Act, these records or information contained there in may specifically be disclosed outside the DOD as a routine use pursuant to 5 USC 552 a (b) (3) as follows: to customs officials for the purpose of notifying foreign countries of personnel and equipment arrivals; records from the system are routinely disclosed to other federal agencies and offices providing transportation, and to civilian airlines and airports for transportation services, developing billing data, manifesting passengers, and for forecasting future requirements. The Blanket Routine Uses published at the beginning of the Air Force's compilation of systems of records notices, apply to this system.

Disclosure is Voluntary: Non-disclosure of information will prevent the processing and movement of the passenger.